



Moves and Changes

Making IT Happen

What is the difference:

- Site Aware and Accredited Engineers and Service Specialists.
- You pay for the support you need when you need it.
- Fixed costs.
- Our business focus is operational service – without the overheads.

What is included:

- Ability to raise tailored support when you need it.
- Hardware Consultancy Audit conducted on site.
- Tailored ongoing plans to meet your needs.
- Comprehensive attendance reports.
- Dedicated highly experienced service management.

TURNKEY SOLUTIONS

For more information on any of our products or services please visit us on the Web at:

www.unified-support.co.uk
info@unified-support.co.uk
 tel. +447780601550



Have you identified systems that would prove a better solution in a different configuration or even a different location? Do you have unused or unnecessary spares stock of decommissioned assets that could be redeployed and put to good use? Do you have valuable assets installed in disused locations going to waste? Is manpower available to take on the task? Are you unsure of how you could reuse what you have?

Unified-Support can make this happen. We can provide structured redeployment and management services for your hardware ensuring it is removed, checked, tested, and reinstated - putting it to good use. Service and Support is what we do, we thrive on detail, ensuring our clients get the very best lifespan, functionality and good use of their systems and technology assets.

At Unified-Support we think differently, our ethos is to charge for support as you need it when you need it, tailored to your needs – you get enhanced support at a fraction of the traditional cost.

How does it work?

- Unified-Support collaborate with you to build an agreed output program in advance to ensure we meet your needs. We have the service and support expertise to review your options making IT happen.
- Unified-Support dispatch a specialist team to your location when you need it and conduct a full audit and data analysis. Seeking and utilizing input from system components, integrators, manufacturers, client technology roadmap and associated teams. With an aim to capture existing and predicted future needs, clearly identifying what is possible and capturing any risk through a thorough understanding of our client.
- Utilization plans and project tracking methodology are built to our mutually agreed standards, putting forward recommendations and service roadmap based upon experience, tailored to our client's environment. We can help with change decisions to ensure your hardware is put to good use.

SERVICES AVAILABLE

- Technical Support
- Maintenance
- Hardware Support
- Solution Consultancy
- Support Consultancy
- End User Training

Why make technology expensive and difficult to maintain? Unified-Support are here to help, with over 50 Years' experience in the Technology Support sector we aim to make a difference.